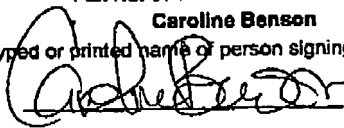


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**AUG 17 2005**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<p align="center"><b>CERTIFICATE OF TRANSMISSION</b></p> <p>I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office to Fax No. 571-273-8300 on 8/17/05.</p> <p align="center"><b>Caroline Benson</b> (Typed or printed name of person signing this certificate)</p> <p align="center"> (Signature)</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Application No. : 09/682,488  
Filed : 09/07/2001  
Inventor(s) : Michael G. Lamming et al.  
Docket No. : A0849-US-NP  
Confirmation No. : 4150  
Examiner : Avi M. Gold  
Art Unit : 2157  
Title : METHOD AND APPARATUS FOR CONTROLLING  
DOCUMENT SERVICE REQUESTS USING A MOBILE  
COMPUTING DEVICE  
Customer No. : 25453

**MAIL STOP RCE**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action of **May 27, 2005**, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks** begin on page 12 of this paper.